



Annual Report 2017 Cambodian Women's Crisis Center (CWCC)



A Saving Group and Business Group Member in Kralanh District, Siem Reap

Office: #42F, Str. 488, Psar Doeum Thkov, Chamkarmon, Phnom Penh
Contact: 023 997 967, Email: cwcc@cwcc.org.kh, Website: www.cwcc.org.kh

INTRODUCTION

National machinery and mechanisms are in place to promote gender equality in Cambodia; however, we cannot say gender equality is a reality. The majority of women who live in rural areas still lack access to basic necessities of life, with all girls and women facing unequal access to healthcare, education, employment and political participation. Violence is a lived reality for a large percentage of the population, especially women, and post-conflict issues such as instability in the family, diminished human capital, and poverty impact on women's enjoyment of their human rights.

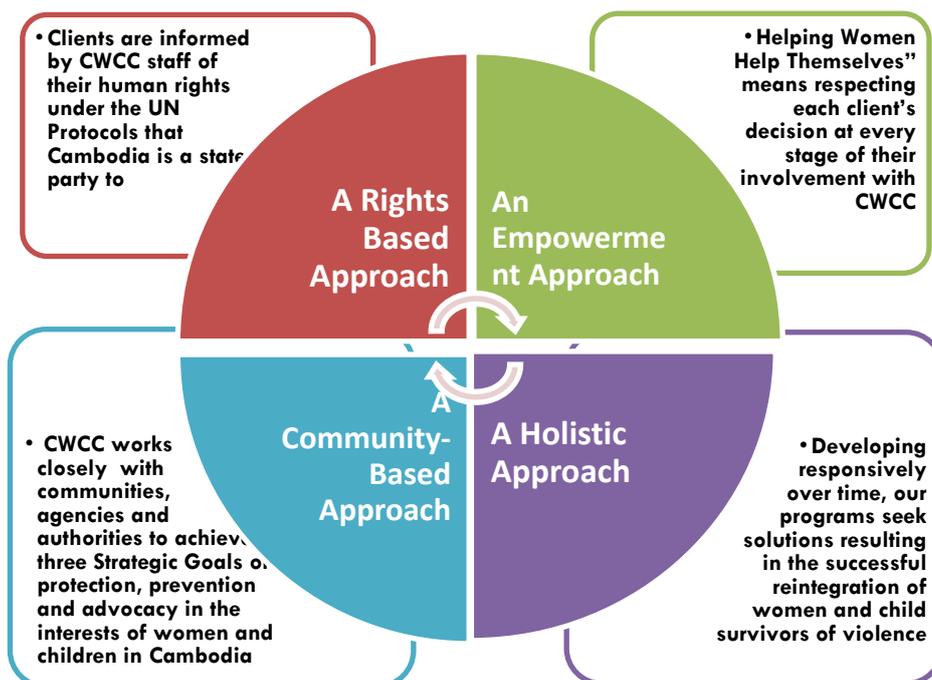
Cambodia, emerging from years of intense violence and suffering, is still one of the poorest countries in Southeast Asia, despite huge increases in development and the economy. Implementation of recently updated laws and international protocols is irregular, due in part to a lack of training and education about the law at various levels. The work of CWCC in education about the law is important. It is still unclear how the planned NGO law will affect the work of CWCC.

Poverty is a crosscutting issue in our work. Lack of access to education and resources impacts women and girls the most, and these effects have only been exacerbated by the global financial crisis, with an accompanying loss in a huge amount of factory jobs. In addition, the implementation of new taxation laws is expected to bring increased poverty, which leads to increases in such high risk choices as migration for work. The completion of the Mekong Sub Region Economic corridors will bring increased trade opportunities for Cambodia, but the elimination of borders is expected to increase human trafficking, which is still one of the most serious issues facing Cambodia.

CWCC works closely with its supportive donors, and is grateful for their support, and is mindful of shifts and trends in donor funding.

CWCC focuses its intervention and services on alleviating violence and empowering survivors, particularly related to the areas of domestic violence, rape, sexual abuses and exploitation, trafficking in women and children, and equal access to girl's education.

OUR APPROACH



OUR STRATEGIES

Our Vision

is women and girls living in peace, security and dignity and enjoying their universal human rights.

Our Mission

is to empower women and girls to claim their universal human rights to personal security and to equal participation in community, civil economic, social and cultural life.

Our Overall Goal

is to contribute to the empowerment of vulnerable women and girls through protection, prevention and advocacy in order to promote a peaceful, gender-equitable and compassionate society.

Our Core Values

Dignity: All persons regardless of their social status, gender, disability or other differences are living with dignity.

Justice: All human beings should enjoy equal access to policies and practices that seek equitable distribution of power, resources and opportunities.

Accountability: Resources and responsibilities for decision making should be used in ways that are transparent and answerable to donors, constituents and communities.

OUR PROGRAMS

The overall goal will be realized through the four strategic objectives.

Strategic Objective 1: Prevention Program

Strategic Objective 2: Protection Program

Strategic Objective 3: Advocacy Program

Strategic Objective 4: Organizational Development

1. STRATEGIC OBJECTIVE 1: PREVENTION PROGRAM

1.1 Community Organizing (CO) to End Violence against Women and Children

Community Organizing Project cooperates with duty bearers to provide trainings about Gender Based Violence includes domestic violence, human trafficking, and sexual abuse, gender equality, leadership skill, community mobilizing to support local authorities and local people in their communities. In 2017, CO project has organized trainings to 12 women groups with 158 members and 12 youth groups with 151 members (97 females) under the themes of domestic violence, human trafficking, and sexual abuse, gender equality, leadership skill, and debating skill. As a result, the group members in collaboration with District Based Multi-Sectoral Networks (DBMSNs) shared their knowledge about the gender based violence, gender equality, and related laws to 2,649 local people (2,052 female) in the target community in Phnom Penh, Siem Reap, and Kampong Thom province.

1.2 Safe Migration and Human Trafficking Prevention

This project has implemented in the target areas of Banteay Meanchey, Kampong Thom, Siem Reap, and Phnom Penh to promote the knowledge of safe migration and protection of the human rights including migrant workers (including women and children) and prevention the risk of labor exploitations and human trafficking. Thirty two Self-Help Groups have established through this project who are parents of the migrant workers, formers migrant workers, and local people with the total number of 830 people (615 female).

In 2017, the project spread the knowledge of safe migration and human trafficking prevention to 4,249 people (2527 female) in their communities. Moreover, the “Free Café” campaign which aims to provide information regarding to laws and case reporting of sex trafficking to local and international tourists was done at Toul Sleng National Museum in Phnom Penh and at Wat Athi Thmor San Pagoda in Siem Reap Province, which the total of 1,609 tourists (925 female) were anticipated and learnt about sex trafficking prevention.

With support from and in collaboration with Ministry of Women’s Affairs, CWCC has produced the Information Education Communication (IEC) materials about safe migration and human trafficking prevention. For instant, CWCC worked with owners of beer garden and other entertainment places in Phnom Penh and Siem Reap, and equipped the Light Box containing the educational information regarding to human trafficking prevention.

Human trafficking prevention project also provided skills training to vulnerable women and girls and survivors of human trafficking and sexual abuse who were living in the target areas in Phnom Penh and Siem Reap. As a result, 52 of the women and girls received skills training such as makeup, salon, sewing, coffee making, bakery, and so on. Among those who studied makeup, salon, and sewing, there are 22 women and girls are able to earn the salary from 40\$ to 300\$ per month (part-time and full-time). Other 15 women and girls quitted their jobs as women in entertainment sector to become skilled workers for their livings.

1.4 Promoting Girl's Access to Education

The project works closely with the District Coordination Group (DCGs) and Local Education Working Groups (LEWGs) in order to bridge poor student to get the scholarship from the CWCC by selecting scholarship recipients, following up the students, providing counseling, and working closely with their parents. Giving the poor female students vulnerable to exploitations with scholarship is one way to encourage them to continue their study as well as reducing their chance of dropping out of school to migrate unsafely for work. By the work of this project in 2017, the achievements are:

- 406 female students got scholarship (110 in Phnom Penh, 176 in Siem Reap, 20 in Banteay Meanchey, and 100 in Kampong Thom) that they received studying materials,

school uniforms, bicycles, monthly allowance, computer skills training, rice, and health check.

- The project provided three residential houses in Kralanh, Sout Nikom, and Chi Kraeng for the scholarship recipients whose houses were far from school.
- Two libraries were established to fulfill student's need of study and enlighten their general knowledge (one in Toek Chum Secondary School and the other in Kralanh Homestay).

1.5 Women's Economic Empowerment

This project has implemented in the target areas in Phnom Penh and Siem Reap and established 41 saving groups (25 in Siem Reap and 20 in Phnom Penh) with a total of 1,015 members (85 percent are female) with an average of a saving group up to 2000 US Dollars. In addition, three federations (2 in Kralanh and 1 in Siem Reap) were established in Siem Reap Province, while there were also three federations established in Phnom Penh Capital City (1 in Por Sen Chey, 1 in Prek Pnov, and 1 in Sen Sok). The federations have the obligations to facilitate saving groups to function efficiency and effectively. The federations were recognized by the local authorities with regular reports to the local authorities.

The project has also organized the trainings to the saving group members about Small Business Management, Business Plan, Marketing, and Entrepreneurship to enhance their knowledge adding to their experiences for a higher success in their current business. With the support from the project, currently the group members have been running 56 individual business and 13 business groups in Siem Reap Province and 22 business groups in Phnom Penh Capital City. As a member of the business group, woman is able to earn more income surplus to their family income, which leads to the women's economic empowerment and reduction of violence against women.

1.6. Anger Management for Men (AMM) and Skillful Parenting

AMM and Skillful Parenting project has been implemented in Siem Reap Province to solve main issue in the domestic violence through clearing the grass root of the violence, which men play the main role in stopping the violence. AMM project provides knowledge of domestic violence laws, women's human rights, and anger management technics through trainings and peer educators who are the former abusive men. There are 67 peer educators who have become role models in their communities and play role as peer-to-peer educator in their communities. As a result, the number of beneficiaries reached 686 people (325 are female).

Through the implementation of Skillful Parenting project in 2017, parents were knowledgeable of taking care of their children through receiving trainings. With the knowledge and skills they have learnt, parents are able to build a family with good communication and child's rights protection that are fruitful to their children. There were 6 parent groups established consists of 136 members (107 mothers) who promoted the skillful parenting knowledge to their communities and reached to 514 people (339 mothers) in target areas in Siem Reap Province. The groups regularly held meetings and shared their knowledge to their communities with results of better communication in the family, showing respect and affection, abilities to explain why their children for not doing, avoiding the use of violence to or blaming their children to correct their mistakes, allow children to go to school, create joyful living environment and happiness in the family, arranging family meeting, admiring each other, understanding child's rights, and managing family financial plan for the family future.

2. STRATEGIC OBJECTIVE 2: PROTECTION PROGRAM

2.1 Promoting Community Networks to Protect Women and Children from All Forms of Violence

In 2017, this project facilitated trainings to District Based Multi-Sectoral Networks (DBMSNs) members who are from officials from Women's Affairs Office, Social Affairs Office, Commune Committee for Women and Children, Health Personnel, Police and community resource persons that had already been existed in Phnom Penh, Siem Reap, and Kampong Thom province. The trainings aim to provide knowledge and skills of Alternative Deputes Resolutions for domestic violence and build the duty bearers' capacity in protecting and supporting women and children survivors of violence. As a result, the DBMSNs dealt with 574 domestic violence cases that 61 percent of the cases was the family got back together, 15 percent was divorce, and 24 percent was under process of DBMSNs. Moreover, the networks also intervened in solving 28 sexual abuse and 9 human trafficking cases, which they facilitated the cases to receive responsive services. With this intervention, women and children survivors of violence received the responses to their need.

2.2 Legal Support

In 522 Gender Based Violence cases, the survivors, along with 519 relatives, received holistic services from the CWCC in the four offices in Phnom Penh, Siem Reap, Banteay Meanchey, and Kampong Thom. There are 374 domestic violence, 130 sexual abuse, and 18 human trafficking cases (22 percent is underage case). For case referral pathway, 34 percent of survivors came to CWCC by themselves, and 65 percent was referred to the CWCC. The one percent was recurred with the CWCC's involvement.

Gender Based Violence (GBV) Cases Report in 2017					
Case	PNP	BMC	SRP	KPT	Total
Domestic Violence	94	20	153	107	374
Sexual Abuse	38	11	62	19	130
Human Trafficking	10	8	0	0	18
Total	142	39	215	126	522
Survivors and Relatives 2017					
Cases	PNP	BMC	SRP	KPT	Total
Domestic Violence	156	89	244	238	727
Sexual Abuse	62	39	127	30	258
Human Trafficking	18	38	0	0	56
Total	236	166	371	268	1041

Note: PNP=Phnom Penh, BMC=Banteay Meanchey, SRP=Siem Reap, KPT=Kampong Thom

Legal Support project provides legal counseling and support to survivors who decided to file their complaints to the court by helping with completing their complaint information and keeping the evidence such as facilitating to receive the forensic exam at the hospital. Among all survivors who sought for help from the CWCC in 2017, 323 survivors requested legal support, which their cases were filed to the courts in the capital city and provinces. As a result, 107 cases were ended by the court, while out of 107 cases, there were 56 cases the perpetrators were sent to jail (67 percent is sexual abuse case, 25 percent is human trafficking and 8 percent is domestic violence).

Case	Under 18					Above 18					Grand Total
	PNP	BMC	SRP	KPT	Total	PNP	BMC	SRP	KPT	Total	
Domestic	1	14	0	0	15	58	0	111	42	211	226

Violence											
Sexual Abuse	21	6	32	14	73	9	9	1	2	21	94
Human Trafficking	1	0	0	0	1	2	0	0	0	2	3
Total	23	20	32	14	89	69	9	112	44	234	323

Note: PNP=Phnom Penh, BMC=Banteay Meanchey, SRP=Siem Reap, KPT=Kampong Thom

GBV Cases Trial at Court in 2017

Case	PNP	BMC	SRP	KPT	Total
Domestic Violence	14	4	12	20	50
Sexual Abuse	21	4	9	9	43
Human Trafficking	13	0	1	0	14
Total	48	8	22	29	107

Note: PNP=Phnom Penh, BMC=Banteay Meanchey, SRP=Siem Reap, KPT=Kampong Thom

Cases Perpetrators Were Sent to Jail 2017

Case	PNP	BMC	SRP	KPT	Total
Domestic Violence	3	0	0	1	4
Sexual Abuse	17	4	8	9	38
Human Trafficking	13	0	1	0	14
Total	33	4	9	10	56

Note: PNP=Phnom Penh, BMC=Banteay Meanchey, SRP=Siem Reap, KPT=Kampong Thom

2.3 Safe Shelter

The total of clients who have stayed in the CWCC's safe shelter in Phnom Penh, Siem Reap, and Banteay Meanchey since 2017 were 296 (146 survivors and 150 relatives). Among them, the underage (below 18 years old) were 193 (76 survivors and 117 clients). While residing the safe shelter, the survivors received individual and group counseling to build their confidants and trust on themselves. They also received skills training such as sewing, cooking, bakery, makeup, hairdressing, and literacy class. Besides, the underage clients were able to go to public school near the shelter while children under five years old received day care.

Number of Survivors Residing in CWCC's Safe Shelter in 2017

Survivors	Under 18				Above 18				Grand Total
	PNP	BMC	SRP	Total	PNP	BMC	SRP	Total	
Domestic Violence	0	2	0	2	23	8	24	55	57
Sexual Abuse	26	9	24	59	1	0	6	7	66
Human Trafficking	0	15	0	15	0	8	0	8	23
Total	26	26	24	76	24	16	30	70	146

Relatives	Under 18				Above 18				Grand Total
	PNP	BMC	SRP	Total	PNP	BMC	SRP	Total	
Domestic Violence	30	21	35	86	3	0	0	3	89
Sexual Abuse	10	3	6	19	12	5	13	30	49
Human Trafficking	0	12	0	12	0	0	0	0	12
Total	40	36	41	117	15	5	13	33	150
Grand Total	66	62	65	193	39	21	43	103	296

Note: PNP=Phnom Penh, BMC=Banteay Meanchey, SRP=Siem Reap

2.4 Reintegration

After the survivor's cases were ended by the court in 2017, 144 survivors and 168 relatives were reintegrated into their chosen communities. Among them, 36 survivors received life start-up grant support with support materials, and 15 survivors received business grant support to ensure their independent sustainable lives and would escape from further violence and vulnerable environment. The project officer kept following up the reintegrated survivors' situation by contacting to the local authorities and visiting the survivors at their home to ensure a successful reintegration.

Number of Survivors Reintegrated in 2017

Case	Survivors					Relatives					Grand Total
	PNP	BMC	SRP	KPT	Total	PNP	BMC	SRP	KPT	Total	
Domestic Violence	12	5	9	64	90	14	9	6	111	140	230
Sexual Abuse	13	4	19	7	43	5	0	6	12	23	66
Human Trafficking	0	11	0	0	11	0	5	0	0	5	16
Total	25	20	28	71	144	19	14	12	123	168	312

Note: PNP=Phnom Penh, BMC=Banteay Meanchey, SRP=Siem Reap, KPT=Kampong Thom

3. STRATEGIC OBJECTIVE 3: ADVOCACY PROGRAM

3.1 Government Corporation

CWCC's Program Manager has attended the 17th Technical Working Group on Gender Gender-Based Violence (TWGGGBV) Meeting led by MoWA. The meeting aimed to discuss on GBV data collection and the flow of data from subnational to national level of MoWA, VAW Prevention Strategy, AOP and Reporting Requirement, and the report of the Mid-term review of the 2nd NAPVAW. During the meeting, CWCC has informed to GBV working group's secretariat to consider comment of CWCC's on the report of the Mid-term review of the 2nd NAPVAW which shall highlight the disability in the report.

The Program Manager and the Communication Officer of the CWCC participated in the Signing Ceremony "Join Prakas on Media Code of Conduct on Reporting on Violence against Women" between Ministry of Information and Women's Affairs on 20 July 2017 under the guests of honor, Ministers of Information and Women's Affairs. Representative from the Ministry of Women's Affairs did presentation on the National Action Plan to Prevention Violence against Women 2014-2018 and the importance of the Join Prakas on Media Code of Conduct that helped survivors from pre and misjudgment, and the representative from the Ministry of Information also stated the summarized report on the reporter's misconduct on reporting violence against women and what are preparations for the Prakas on Code of the Conduct on Reporting on Violence against Women. The CWCC also committed to implement the code of conduct on reporting violence against women through monitoring the media channel and other entertainment programs that related to the violence against women.

CWCC and ADD shared their experience and provided input to the 6th periodic report of Cambodia that had to submit to CEDAW. It is done by the discussion meeting on this report with the participants and other stakeholders especially the local non-government organizations. The meeting was led by Cambodian National Council for Women (CNCW) on 13 October 2017. By the end of the discussion, the National Council Committee for Women promised to review the feedbacks and inputs from the participants for the better on the report and send it to CDAW.

CWCC's Executive Director was supported by Finn Church Aid to attend advocacy training in Geneva from 03-07 July 2017. The training mainly focusing on how to prepare CEDAW report and how to participate in the UN meeting on the status of Civil Society Organization. As part of

the training the ED has participated in CEDAW reporting session in the UN building. In the training ED has shared some cases occurred in Cambodia and how Cambodian CSO prepare CEDAW parallel report.

On 19-21 July 2017 with support from Mekong Migration Network CWCC's Executive Director has attended Policy Dialogue entitled "Role of Country of Origin" along with many government officials–NCCT, MoL, MoSVY and MoWA. The representatives of Cambodian government have shared their view on finding of the study and reflected what progress made. The comments and input were integrated into the report of the study in order to use it as an advocacy tool to influence policies makers to address needs of migrant workers particularly those who migrate to work in Thailand.

On 27-31 August 2017, CWCC's Executive Director has attended meeting on Asian Women's Shelter Network held in Taipei, Taiwan. In the meeting the ED made presentation about CWCC's experience in working with duty bearers to address issues related to domestic violence to around 200 participants from Asian countries. Inputs resulted from the meeting will be documented for preparation of 4th World Conference on Women's Shelter Network to influence government to support shelters for women and girls survivors of violence . Apart from the meeting the participants have also joined field trip including meeting with Vice President of Taiwan. The meeting with the Vice President helped participant to influence Taiwanese government to support 4th World Conference on Women's Shelters. With positive result, now the Conference will take place in Taiwan in 04-07 November 2019.

On 24 April 2017 CWCC's ED has attend meeting on Gender Budgeting organized by Silaka. The meeting is important to provide input to enforce government to apply gender budgeting that would address the best interest of women and girls.

On 04 May 2017 CWCC's ED was video interview by TVK film crew to discuss on issues related to gender based violence in workplace. The interview was broadcasted through TVK channel to raise awareness how women challenged with gender harassment in the workplace.

On 28 Septemeber 2017 CWCC's ED was interview by video group of Nince TV to discuss about issues related to violence against women particularly domestic violence and rape and how CWCC address those issues. The interview was broadcasted through Nice TV channel (new one located at Ministry of Interior) and also put online. This will influence the public to change attitude toward violence on women and girl.

On 23 November 2017 CWCC's ED attended training for Journalist to report GBV cases including women with disability organized by ADD International. In her closing remark the ED has raised cases that the Journalist has written a news that put woman victim in troublesome situation with social norm so that the victim did not show up for services she need. The case has inspired the participants to learn more about how to report/write news on violence cases with proper ethical messages. The ED committed to share experience more with the journalists to ensure they would join hand to eliminate violence against women and girls

On the occasion of International Human Right Day, 8 CWCC's ED was invited by EU to be one of the speakers in the corner to discuss about women's involvement in decision making and also to be the speaker about Human Rights situation in Cambodia in the reception after the speech of EU Ambassador.. CWCC's ED has provided insights about the challenges that women face in order to acquired decision-making position. In order to be appointed as decision- making position women do need support for capacity building as well as quota for active political participation. The ED has appealed that without strong support women would not dare to speak out and would not have opportunity to be part of decision makers, thus women will live in subordinate position and would challenge with human right abuse.

3.2 Advocacy Campaign

The Cambodian Women’s Crisis Center celebrated events and other campaigns to advocate for women and children human rights and promote girls’ access to education:

- International Children Day at Kralanh High School on 30 May 2017 with 365 participants (217 female)
- Parents Day at Sot Nikom on 12 June 2017 with 225 participants (146 female)
- 16 Days of Activism, the International Day to End Violence against Women between 15 November 2017 and 10 December 2017 in Phnom Penh with 260 participants, in Siem Reap with 600 participants, and in Kampong Thom with 550 participants.
- Enrolment Campaign for 2017-2018 at Kralanh district with 520 participants (320 female)

At the same year, the Executive Director of the CWCC was invited to be a guest speaker in National Television (TVK) to discuss about issues around “Gender Based Violence in Workplace”. Besides, she also was a guest speaker on Nice TV to discuss about issues related to violence against women particularly domestic violence and rape and how CWCC address those issues. The interview was broadcasted through Nice TV channel (new one located at Ministry of Interior) and also put online. This will influence the public to change attitude toward violence on women and girl.

4. STRATEGIC OBJECTIVE 4: ORGANIZATIONAL DEVELOPMENT

4.1. Organizational Management

The Board Directors of the CWCC includes five well-known leaders of prominent Cambodian human rights groups: (1) the Chairperson, Mrs. Kien Sereyphal, founder and former president of the Cambodia Women’s Development Agency (CWDA) and currently an Independent Consultant, (2) attorney Sok Sam Oeun, Executive Director of the Cambodian Defenders Project which is the prominent legal aid organization in Cambodia, (3) Mrs. Ros Sopheap, Executive Director of Gender and Development in Cambodia (GAD-C) which is one of the leading organizations working to promote gender equality in Cambodia, (4) Mr. Chea Phyden, Executive Director of the Vulnerable Children Assistance Organization (VCAO) which works to protect the rights of the child and promote child participation, and (5) Ms. Im Phally, who is currently the Program Manager of NGO Forum on Cambodia— a membership organization that takes a lead in advocacy for sustainable development in Cambodia.

The other organ of the CWCC is the management Committee (MC), which runs the daily operations, consists of the Executive Director, the Program Manager, four Regional Managers, the Human Resource Manager, and the Financial Manager. Board of Director hires and establishes roles and responsibilities of the Executive Director, who leads Management Committee. Other staff members of the CWCC have accepted the internal rules of the CWCC, which are described in the “Cambodian Women’s Crisis Center’s Handbook of Internal Policies and Procedures”.

CWCC in 2017 had a total of 67 staff members (60 percent is female). Staff members in Head Office are 12 (7 female), in Phnom Penh Office are 21 (17 female), in Siem Reap Office are 17 (10 female), in Banteay Meanchey Office are 9 (6 female) and in Kampong Thom Office are 8 (4 female).

4.2. Capacity Building

CWCC's staffs have received trainings to enhance their work abilities and self-improvement in 2017:

1. Alternative Disputes Resolutions by Attorney SOK Sam Oeun with 5 staffs (3 female).
2. Better Understanding People with Disabilities by ADD International with 23 staffs (14 female) participated.
3. Entrepreneurship by FINN CHURCH AID with 8 staffs (4 female) participated.

5. Action Plan in 2018

- Community Organizing to end violence against women and children through training and promoting knowledge of Gender Based Violence.
- Awareness raising about safe migration and human trafficking
- Encouraging and promoting girls' access to education and enhance the knowledge to their parents, community and girls themselves about the importance of education
- Empowering women's economic though saving group, women business group, and federation
- Providing training and peer-to-peer educator about domestic violence laws, women's human rights, and anger management skill for men, and role model parents.
- Promoting community networks to protect women and children from all forms of violence through facilitating cases to response the survivors' needs.
- Providing legal support to women and girl survivors of domestic violence, sexual abuses, and human trafficking.
- Providing immediate protection and shelter to women and girls survivors of domestic violence, sexual abuse and human trafficking with comprehensive services such as individual and group counseling, skills training, literacy class, formal education near the safe shelter for children, and day care for under school age children.
- Reintegrating survivors to their chosen communities
- Continuing the corporation with the government and other networks
- Doing other campaigns and advocacy through radio channel and on International Children Day, Parents Day, International Day to End Violence against Women or 16 Days of Activism, and School Registration Day.
- Strengthening staff's work ability through capacity building to work effectively with transparency.