



# Cambodian Women's Crisis Center

ANNUAL REPORT 2018

*“Helping women to help themselves”*



A woman saving group member in Kralanh district, Siem Reap with her dragon fruit plantation

## INTRODUCTION

National machinery and mechanisms are in place to promote gender equality in Cambodia; however, we cannot say gender equality is a reality. The majority of women who live in rural areas still lack access to basic necessities of life, with all girls and women facing unequal access to healthcare, education, employment and political participation. Violence is a lived reality for a large percentage of the population, especially women, and post-conflict issues such as instability in the family, diminished human capital, and poverty impact on women's enjoyment of their human rights.

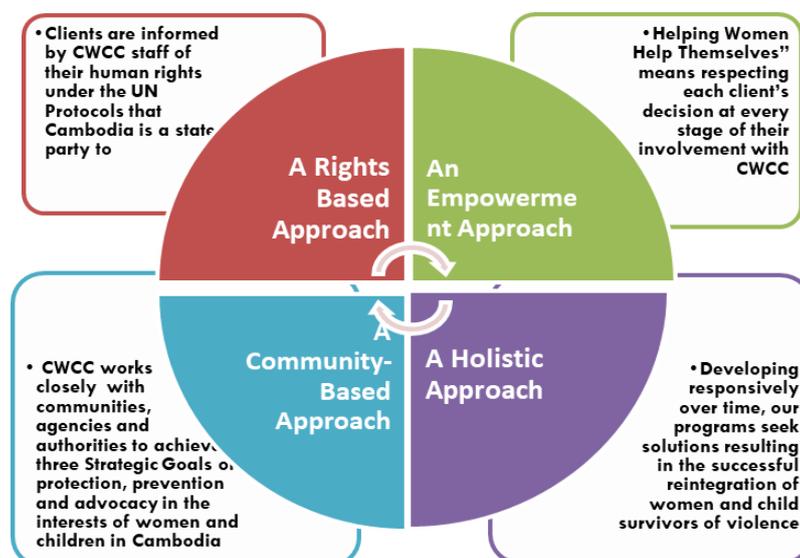
Cambodia, emerging from years of intense violence and suffering, is still one of the poorest countries in Southeast Asia, despite huge increases in development and the economy. Implementation of recently updated laws and international protocols is irregular, due in part to a lack of training and education about the law at various levels. The work of CWCC in education about the law is important. It is still unclear how the planned NGO law will affect the work of CWCC.

Poverty is a crosscutting issue in our work. Lack of access to education and resources impacts women and girls the most, and these effects have only been exacerbated by the global financial crisis, with an accompanying loss in a huge amount of factory jobs. In addition, the implementation of new taxation laws is expected to bring increased poverty, which leads to increases in such high-risk choices as migration for work. The completion of the Mekong Sub Region Economic corridors will bring increased trade opportunities for Cambodia, but the elimination of borders is expected to increase human trafficking, which is still one of the most serious issues facing Cambodia.

CWCC works closely with its supportive donors, and is grateful for their support, and is mindful of shifts and trends in donor funding.

CWCC focuses its intervention and services on alleviating violence and empowering survivors, particularly related to the areas of domestic violence, rape, sexual abuses and exploitation, trafficking in women and children, and equal access to girl's education.

## OUR APPROACH



## OUR TARGET AREAS

- Phnom Penh: Regional Office with Safe Shelter
- Siem Reap: Regional Office with Safe Shelter
- Banteay Meanchey: Regional Office with Safe Shelter
- Kampong Thom: Regional Office

## OUR STRATEGIES

### Our Vision

is women and girls living in peace, security and dignity and enjoying their universal human rights.

### Our Mission

is to empower women and girls to claim their universal human rights to personal security and to equal participation in community, civil economic, social and cultural life.

### Our Overall Goal

is to contribute to the empowerment of vulnerable women and girls through protection, prevention and advocacy in order to promote a peaceful, gender-equitable and compassionate society.

### Our Core Values

**Dignity:** All persons regardless of their social status, gender, disability or other differences are living with dignity.

**Justice:** All human beings should enjoy equal access to policies and practices that seek equitable distribution of power, resources and opportunities.

**Accountability:** Resources and responsibilities for decision making should be used in ways that are transparent and answerable to donors, constituents and communities.

## OUR PROGRAMS

The overall goal will be realized through the four strategic objectives.

Strategic Objective 1: Prevention Program

Strategic Objective 2: Protection Program

Strategic Objective 3: Advocacy Program

Strategic Objective 4: Organizational Development

## 1. PREVENTION PROGRAM

### 1.1 Community Organizing

To educate and empower community members, duty bearers, community leaders, and parents to alter their attitudes and behaviors in regard to human rights for women and children is one of CWCC's strategies in addressing gender-based violence in Cambodia. The Community Organizing (CO) project provides capacity building to duty bearers including community leaders, local authorities, and police about women human rights, rights of people with disability, gender-based violence (GBV), domestic violence laws, and anti-trafficking laws and raise awareness to community members.

In 2018, the project has worked directly with twelve women's support groups with 180 members, twelve youth groups with 180 members (116 female) and six District Based Multi-Sectoral Networks with 120 members (53 female). The groups have played role as agent for change in their respective community by providing awareness raising to around 5,500 community members of which 65% are women. Among those who received awareness raising, people with disability accounted for five percent.

### 1.2 Anger Management for Men

In 2005 the law on the Prevention of Domestic Violence and the Protection of Victims was passed by the Cambodian government, mandating that local authorities intervene in cases of domestic violence. Despite this, domestic violence is still a major social problem in Cambodia, and, indeed, the rest of the world. The CWCC's Anger Management for Men Project (AMM) seeks to address this issue by addressing the root causes of domestic violence, thereby not only protecting and empowering the victims of domestic violence in Cambodia, but also increasing awareness and understanding of Cambodia's domestic violence law among husbands and strengthening the capacity of local authorities to enforce this law. While other NGOs do provide training on Non-Violent Conflict Resolution, their training addresses violence in general. The CWCC's Anger Management Project is unique in Cambodia in that it tackles domestic violence by dealing directly with its root causes, thus increasing the sustainable prevention of domestic violence, not just protection for its victims.

The project has worked directly with 120 male peer educators in providing anger counseling to 150 men who are at risk of violence and awareness raising to 288 community members (213 females) in target province of Siem Reap.

Mr. San Lon said that "Nothing is precious than the smile of my wife". Previously, he had never taken care of his family, he always followed his anger. After received consulting from project, he has better understand and feel ashamed of what he had done. He commits not to follow his past experience, he will try to work hard for his family. Better than that, he volunteers to be a peer educator help to educate other men who face the same experience like him.

The project has also facilitated parents to form as interest groups and provide them with Skillful Parenting training, such as being a parent, role and responsibilities, time for me, value, positive discipline, family communication, peaceful families, child protection and family budgeting. Along with the training, the project has built the confidence of these groups and

has motivated them to become good parents with respect to Children's Rights. Currently, there are eight parent interest groups with 185 members (141 females). With increase understanding on skillful parenting, the groups have provided awareness to other community members reached to 415 people (320 females). Along with the parent interest groups, three child support groups have been established with 78 members (50 female) and they have shared what they learnt from the project's capacity building to 131 friends and villager (89 female). In addition, they consulted with 18 friends (11 females) whom wished to drop out of school.

### **1.3 Girls' Access to Education**

The project has worked in target provinces of Siem Reap, Phnom Penh and Banteay Meanchey, to provide scholarship package to vulnerable girls including those from very poor family, experience of violence, and at risk of dropped of school. In 2018, the project has supported scholarship package to 245 girls who range from secondary up to upper secondary school (150 in Siem Reap, 70 in Phnom Penh, and 25 in Banteay Meanchey). The project has collaborated with Local Education Working Group (LEWG) and District Coordination Group (DCG) in selecting girls and providing scholarship support to them. The scholarship package includes school materials, school uniforms, a bicycle, a monthly allowance, fees for extra classes, computer skill training, English lessons, and rice support. These things enabled the scholarship students to access school regularly. Furthermore, 5 residential houses in Siem Reap were arranged for a total of scholarship recipients who live more than 7 kilometers from schools.

Girls from poor family are able to go to at school and continue to professional training skill thought scholarship package and network with some vocational training skill. "[...] to prepare for national examination, I had to attend an extra class... at the time when I need money to pay for my study, I was so stressful. I was about to drop out. Luckily, I received support from scholarship project and that help me to finish high school", said a former scholarship recipient who currently attend PEPY school.

### **1.4 Women's Economic Empowerment**

The women's economic empowerment program aims to empower women and girls in the target areas to have improved living conditions with strong social networks so that they are able to overcome financial constraints and reduce vulnerability to all forms of violence. The project has worked with 57 saving groups in 2018 of which 25 in Siem Reap, 20 in Phnom Penh and 12 in Kampong Thom. There are 1,587 members (1,276 female) with 104,581 \$USD as their saving in groups. Beside this, the project has supported 33 women group business and 55 women individual business aiming to enable women to have skill and earn income to support themselves and their family.

In addition, three federations (2 in Kralanh and 1 in Siem Reap) of Siem Reap Province and three federations of Phnom Penh Capital City (1 in Por Sen Chey, 1 in Prek Pnov, and 1 in Sen Sok) have been function well. The federations have the obligations to facilitate saving groups to function efficiency and effectively. The federations were recognized by the local authorities with regular reports to the local authorities.

## 1.5 Safe Migration and Human Trafficking Prevention

This project has implemented in the target areas of Banteay Meanchey, Kampong Thom, Siem Reap, and Phnom Penh to promote the knowledge of safe migration and protection of the human rights including migrant workers (including women and children) and prevention the risk of labor exploitations and human trafficking. Twenty-two Self-Help Groups have established through this project who are parents of the migrant workers, formers migrant workers, and local people with the total number of 830 people (615 female).

In 2018, the project spread the knowledge of safe migration and human trafficking prevention to 5,166 people (3,619 female) in their communities. Moreover, the “Free Café” campaign which aims to provide information regarding to laws and case reporting of sex trafficking to local and international tourists was done at Toul Sleng National Museum in Phnom Penh and at Wat Athi Thmor San Pagoda in Siem Reap Province, which the total of to 2,475 (1,313 females) were anticipated and learnt about sex trafficking prevention.

Human trafficking prevention project also provided skills training to vulnerable women and girls and survivors of human trafficking and sexual abuse who were living in the target areas in Phnom Penh and Siem Reap. As a result, 220 of the women and girls received skills training such as makeup, salon, sewing, coffee making, bakery, and so on since 2014 until 2018. Through follow-up, 187 of 220 trainees (85%) in 2014-2018, quitted their previous vulnerable job and started their new lives with the earned skill.

A former massage girl (17 years old), K.S.N now can earn 250\$ -350\$ per month from her cloth making in Gne Market, Siem Reap. *“I will not return to the previous job”*.

Three women who are former massage girl and KTV women) opened a beauty salon shop in Siem Reap town by using acquired skill from hair dressing skill training.

A former massage girl (17 years old) said *“I will not return back to my previous job. Beauty salon shop is my dream and now I got it”*.

## 2. PROTECTION PROGRAM

### 2.1 Promoting Community Networks to Protect Women and Children from All Forms of Violence

The project facilitated trainings to District Based Multi-Sectoral Networks (DBMSNs) members who are from officials from Women’s Affairs Office, Social Affairs Office, Commune Committee for Women and Children, Health Personnel, Police and community resource persons that had already been existed in Phnom Penh, Siem Reap, and Kampong Thom province. As a result, the DBMSNs dealt with 913 cases which increased 49% compared to 611 cases in 2017. Of those cases, 891 domestic violence cases that 61 percent of the cases was the family got back together, 15 percent was divorce, and 24 percent was under process of DBMSNs. Moreover, the networks also intervened in solving 19 sexual abuse and 3 human trafficking cases, which they facilitated the cases to receive responsive services. With this intervention, women and children survivors of violence received the responses to their need.

### 2.2 Legal Support

In 2018, 534 Gender Based Violence cases, along with 238 relatives, received holistic services from the CWCC in the four offices in Phnom Penh, Siem Reap, Banteay Meanchey, and Kampong Thom. There are 343 domestic violence, 158 sexual abuse, and 33 human trafficking cases (30 percent is underage case).

Gender Based Violence (GBV) Cases Report in 2018					
Case	PNP	BMC	SRP	KPT	Total
Domestic Violence	75	36	118	114	<b>343</b>
Sexual Abuse	76	23	49	10	<b>158</b>
Human Trafficking	23	7	0	3	<b>33</b>
<b>Total</b>	<b>174</b>	<b>66</b>	<b>167</b>	<b>127</b>	<b>534</b>

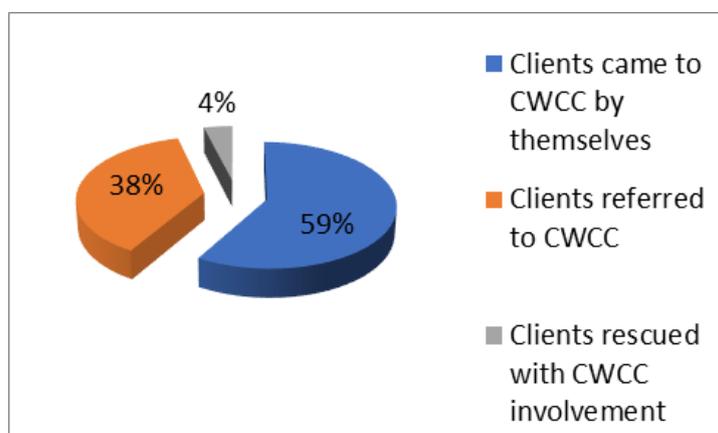
  

Survivors and Relatives 2018					
Cases	PNP	BMC	SRP	KPT	Total
Domestic Violence	102	61	143	144	<b>450</b>
Sexual Abuse	120	42	94	32	<b>288</b>
Human Trafficking	23	8	0	3	<b>34</b>
<b>Total</b>	<b>245</b>	<b>111</b>	<b>237</b>	<b>179</b>	<b>772</b>

Note: PNP=Phnom Penh, BMC=Banteay Meanchey, SRP=Siem Reap, KPT=Kampong Thom

For case referral pathway, 59 percent of survivors came to CWCC by themselves, and 38 percent was referred to the CWCC. The four percent was recruited with the CWCC's involvement.

Percentage of how clients came to CWCC, 2018



Legal Support project provides legal counseling and support to survivors who decided to file their complaints to the court by helping with completing their complaint information and keeping the evidence such as facilitating to receive the forensic exam at the hospital. Among all survivors who sought for help from the CWCC in 2018, 209 survivors requested legal support, which their cases were filed to the courts in the capital city and provinces. As a result, 222 cases were ended by the court while out of 222 cases, there were 68 cases the perpetrators were sent to jail (57 is sexual abuse case, 10 is human trafficking and 1 is domestic violence).

GBV Cases Filed Complaints to the Court in 2018

Case	Under 18					Above 18					Grand Total
	PNP	BMC	SRP	KPT	Total	PNP	BMC	SRP	KPT	Total	
Domestic Violence	1	0	0	2	0	48	13	74	42	177	177
Sexual Abuse	62	15	25	7	25	3	0	2	2	7	32
Human Trafficking	1	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>64</b>	<b>15</b>	<b>25</b>	<b>9</b>	<b>25</b>	<b>51</b>	<b>13</b>	<b>76</b>	<b>44</b>	<b>184</b>	<b>209</b>

Note: PNP=Phnom Penh, BMC=Banteay Meanchey, SRP=Siem Reap, KPT= Kampong Thom

GBV Cases Trial at Court in 2018

Case	PNP	BMC	SRP	KPT	Total
Domestic Violence	20	8	98	35	161

Sexual Abuse	41	12	1	6	60
Human Trafficking	1	0	0	0	1
<b>Total</b>	<b>62</b>	<b>20</b>	<b>99</b>	<b>41</b>	<b>222</b>

Note: PNP=Phnom Penh, BMC=Banteay Meanchey, SRP=Siem Reap, KPT=Kampong Thom

Cases Perpetrators Were Sent to Jail 2017					
Case	PNP	BMC	SRP	KPT	Total
Domestic Violence	1	8	0	1	10
Sexual Abuse	40	12	1	4	57
Human Trafficking	1	0	0	0	1
<b>Total</b>	<b>42</b>	<b>20</b>	<b>1</b>	<b>5</b>	<b>68</b>

Note: PNP=Phnom Penh, BMC=Banteay Meanchey, SRP=Siem Reap, KPT=Kampong Thom

### 2.3 Safe Shelter

The total of clients who have stayed in the CWCC's safe shelter in Phnom Penh, Siem Reap, and Banteay Meanchey since 2018 were 267 (134 survivors and 133 relatives). Among them, the underage (below 18 years old) were 165 (81 survivors and 84 relatives). While residing the safe shelter, the survivors received individual and group counseling to build their confidants and trust on themselves. They also received skills training such as sewing, cooking, bakery, makeup, hairdressing, and literacy class. Besides, the underage clients were able to go to public school near the shelter while children under five years old received day care.

Number of Survivors Residing in CWCC's Safe Shelters in 2018									
Survivors	Under 18				Above 18				Grand Total
	PNP	BMC	SRP	Total	PNP	BMC	SRP	Total	
Domestic Violence	0	1	0	1	15	11	15	41	42
Sexual Abuse	28	21	21	70	0	0	4	4	74
Human Trafficking	0	10	0	10	6	2	0	8	18
<b>Total</b>	<b>28</b>	<b>32</b>	<b>21</b>	<b>81</b>	<b>21</b>	<b>13</b>	<b>19</b>	<b>53</b>	<b>134</b>

Relatives	Under 18				Above 18				Grand Total
	PNP	BMC	SRP	Total	PNP	BMC	SRP	Total	
Domestic Violence	20	13	28	61	0	1	0	1	62

Sexual Abuse	9	3	5	17	16	15	16	47	64
Human Trafficking	1	5	0	6	1	0	0	1	7
<b>Total</b>	<b>30</b>	<b>21</b>	<b>33</b>	<b>84</b>	<b>17</b>	<b>16</b>	<b>16</b>	<b>49</b>	<b>133</b>
<b>Grand Total</b>	<b>58</b>	<b>53</b>	<b>54</b>	<b>165</b>	<b>38</b>	<b>29</b>	<b>35</b>	<b>102</b>	<b>267</b>

*Note: PNP=Phnom Penh, BMC=Banteay Meanchey, SRP=Siem Reap*

## 2.4 Reintegration

After the survivor's cases were ended by the court in 2018, 233 survivors and 90 relatives were reintegrated into their chosen communities. Among them, 36 survivors received life start-up grant support with support materials, and 30 survivors received business grant support to ensure their independent sustainable lives and would escape from further violence and vulnerable environment. The project officer kept following up the reintegrated survivors' situation by contacting to the local authorities and visiting the survivors at their home to ensure a successful reintegration.

### Number of Survivors Reintegrated in 2018

Case	Survivors					Relatives					Grand Total
	PNP	BMC	SRP	KPT	Total	PNP	BMC	SRP	KPT	Total	
Domestic Violence	6	5	91	77	179	10	8	7	37	62	241
Sexual Abuse	14	7	10	8	39	2	0	13	8	23	62
Human Trafficking	3	8	1	3	15	0	5	0	0	5	20
<b>Total</b>	<b>23</b>	<b>20</b>	<b>102</b>	<b>88</b>	<b>233</b>	<b>12</b>	<b>13</b>	<b>20</b>	<b>45</b>	<b>90</b>	<b>323</b>

*Note: PNP=Phnom Penh, BMC=Banteay Meanchey, SRP=Siem Reap, KPT=Kampong Thom*

### 3. ADVOCACY PROGRAM

#### 3.1 Government Corporation

CWCC participated in the 18th Technical Working Group on Gender-Gender Based Violence (TWGG-GBV) Meeting on 31 May 2018 at Cambodiana Hotel. The meeting aimed to review the report of the 17th meeting of TWGG-GBV, review and finalize the minimum standard on essential services for VAWG survivors and VAWG costing survey developed by MoWA, discuss the process to develop the NAPVAW III 2019-2023, discuss the development of video education spots on multi sectorial services in rape cases, and share experiences and new, relevant, project interventions from partners/members of TWGG-GBV. Right after the above meeting, CWCC as a steering committee of GADNet had facilitated a meeting for all GADNet members to provide inputs on the minimum standard on essential services for VAWG survivors. As the results, the inputs and recommendations from GADNet members have been sent to TWGG-GBV secretariat for the improvement of the standard.

On 11 November 2018 CWCC's ED attended meeting on National Policy on Elderly People co-organised by MoSVY and Help Age Cambodia at the MoSVY. Being as one of the speakers CWCC's ED has raised an issue related to the vulnerability of Elderly person and service needed. She also suggested that the government shall raise awareness to service providers especially health to provide better service to elderly women who always challenges with health issues. This type of meeting is very useful for NGOs to advocate government for policy enforcement for the benefit of vulnerable people.

In August 2019 CWCC's ED attended the Meeting with MoSVY to draft bilateral MoU with Thailand to ensure better services for Cambodian Migrants. CWCC's ED has provided input to address women's issues which was overlooked by the personnel of Ministry and UN agencies due to their gender blind. It was a strong debate before they agreed to include the suggestion. The draft MoUs was brought up to be discussed in the bilateral meeting between Cambodian and Thai government that has taken place on 5 and 6 September 2019 in Siem Reap. The meeting has produced minutes that was signed by both parties. It was expected that the MoUs will be signed in the near future so that Cambodian Migrants particularly women will gain benefit from access to needed services.

#### 3.2 Advocacy Campaign

The Cambodian Women's Crisis Center celebrated events and other campaigns to advocate for women and children human rights and promote girls' access to education:

- International Children Day at Kralanh High School in May 2018 with 405 participants (250 female)
- Parents Day at Prasat Bakong district in June 2017 with 290 participants (202 female)
- 16 Days of Activism, the International Day to End Violence against Women between in November and December 2018 in Khan Chrouy Chorngvar of Phnom Penh with 525 participants (316 female), in Pouk district of Siem Reap with 465 participants (251 female), and in Baray District of Kampong Thom with 548 participants (346 female).
- Enrolment Campaign for 2018-2019 at Kralanh district with 640 participants (430 female).

To influence service providers as well as policy implementers, CWCC has contracted Women Media Center (WMC) to organise 10 sessions of radio calling show namely “Women’s Voice for Change” under the slogan “No Women Left Behind” with two speakers each session. The Radio Calling shows were put on air through FM 103.5 and also WMC face book live. Guest speakers were key person from relevant ministries and provincial departments including Women’s Affairs and Social Affairs. Some speakers from Civil Society Organisations - ADD International, Help Age Cambodia and Light for the World and CWCC. Women target group were also invited as guess speakers. The topics of the discussion were policies related to Violence Against Women, People with Disability, Elderly and Migration. Guest speakers from the ministry express about the policies that address vulnerability of women, while NGO discussed about their programs that facilitate vulnerable women access to services. The target groups raised issues related to their vulnerability and needs including recommendation what service providers should do to help them.

Apart from the view of the speakers there were also comments from the listeners (3-5 per sessions) and some written comment through face book live. The radio calling show helped provide information to the target group as well as public about the policies in place that address women’s issues. At the same time, it also empowered women target group to raise voice to the public even though some women were shy to speak out from the beginning.

## 4. ORGANIZATIONAL DEVELOPMENT

### 4.1 Board Director

The Board Directors of the CWCC includes five well-known leaders of prominent Cambodian human rights groups: (1) the Chairperson, Mrs. Kien Sereyphal, founder and former president of the Cambodia Women's Development Agency (CWDA) and currently an Independent Consultant, (2) attorney Sok Sam Oeun, Executive Director of the Cambodian Defenders Project which is the prominent legal aid organization in Cambodia, (3) Mrs. Ros Sopheap, Executive Director of Gender and Development in Cambodia (GAD-C) which is one of the leading organizations working to promote gender equality in Cambodia, (4) Mr. Chea Phyden, Executive Director of the Vulnerable Children Assistance Organization (VCAO) which works to protect the rights of the child and promote child participation, and (5) Ms. Im Phallai, who is currently the Program Manager of NGO Forum on Cambodia.

### 4.2 Organization Staff

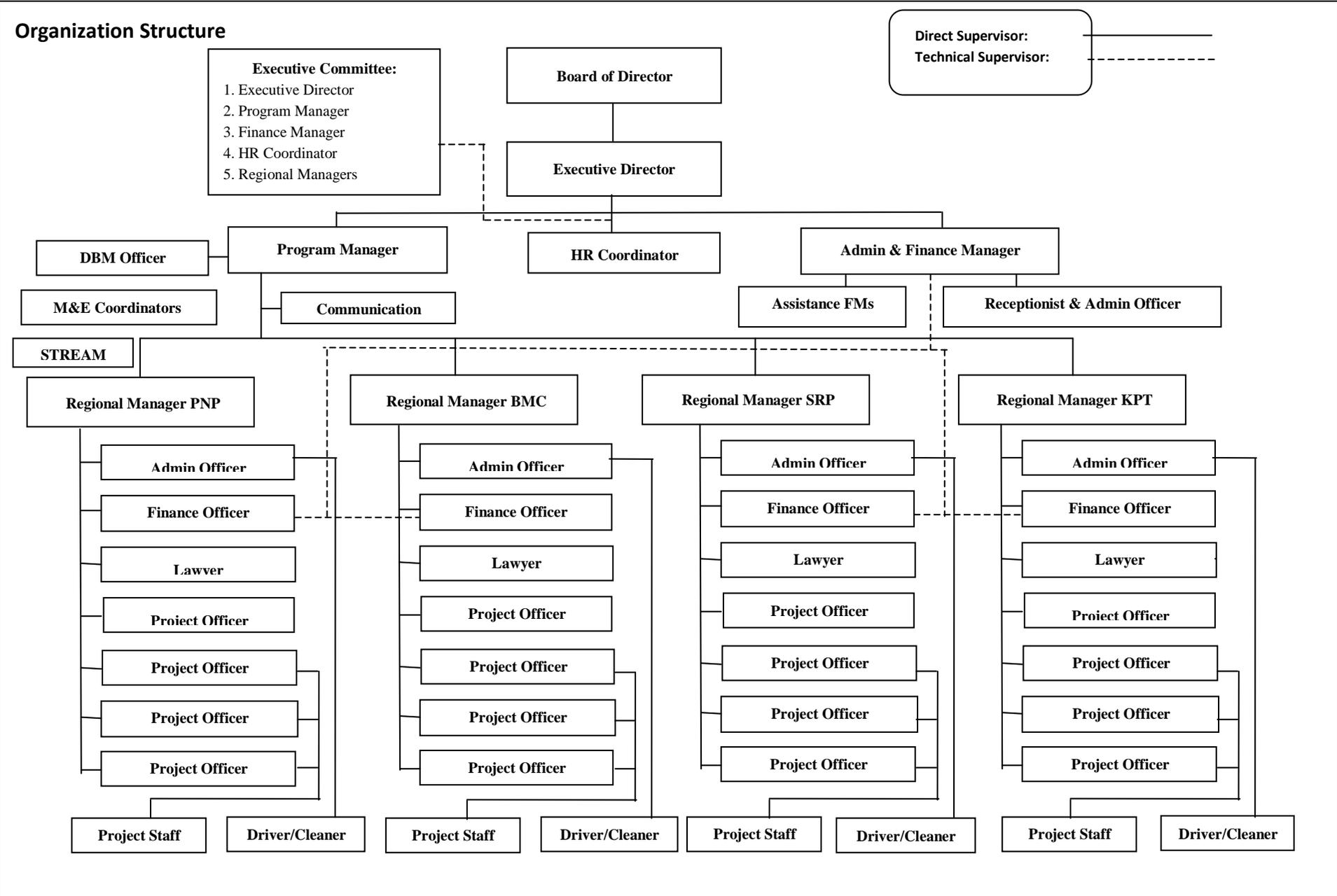
In 2018 CWCC had total number of 64 staff members (65% is female). Staff member in head office are 11 (7 female), in Phnom Penh Office are 18 (15 are female), in Siem Reap office are 17 (10 are female), in Banteay Meanchey office are 10 (6 are female), Kampong Thom office are 8 (4 are female).

### 4.3 Capacity Building

CWCC staff have received training to enhance their work abilities and staff-improvement in 2018:

- Training on "Gender and Human Rights" conducted by UNWOMEN early of 2018 (3 female, 1 male)
- Training on "Entrepreneurship" conducted by FCA (2 female, 1 male)
- Training on "Working with children displaying sexually harmful behavior and children with disability" conducted by First Step Cambodia, (2 male staff in Siem Reap)

# Organization Structure

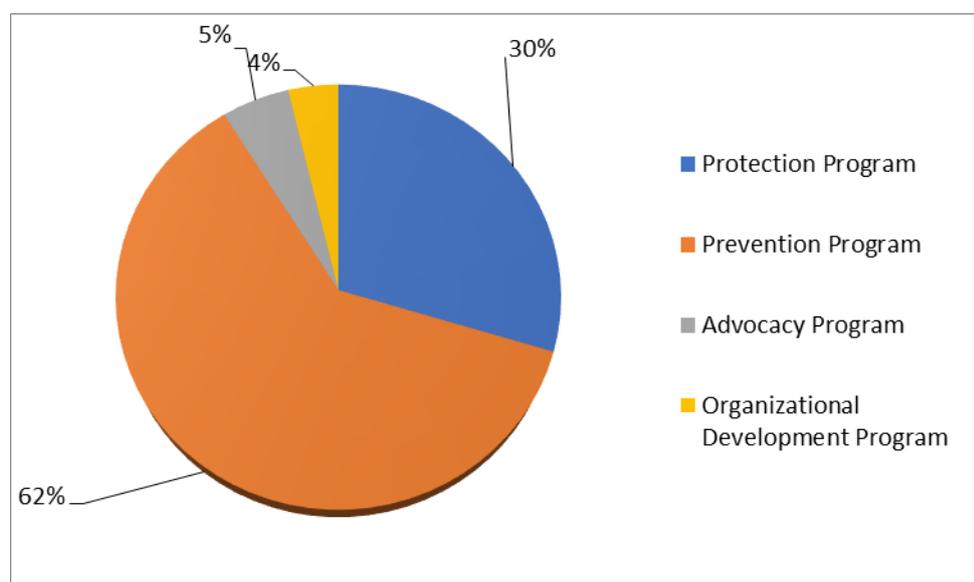


*FINANCIAL STATEMENT*

Financial Budget 2018

<u>Donors</u>	<u>Income</u>	<u>Percentage</u>
Lotus Outreach	97,623	9.28%
Georg Kraus Foundation	13,086	1.24%
Action On Poverty	54,729	5.20%
Terre Des Hommes-Germany (TDH-G)	26,922	2.56%
WHRCK	104,000	9.88%
Oxfam-Voice	79,595	7.57%
Friendship With Cambodia	6,970	0.66%
EU-Migra Action	12,625	1.20%
Finn Church Aid	116,767	11.10%
UN-Trust Fund	299,647	28.48%
SOLIDAR	38,205	3.63%
UN Women	47,962	4.56%
J-A-Clark	53,544	5.09%
Plan International	10,933	1.04%
Aus Aid/MNN/Research/Shelter Support/SEACO/Other income	89,542	8.51%
<b>Grand Total</b>	<b>1,052,149</b>	<b>100.00%</b>

Financial Expenditure 2018



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## Special Thanks to CWCC's Donors

